



CWCC COVID-19 Policy UPDATED 6-1-2020

Accompanying companion restrictions

While we normally welcome family and companions to attend your appointment with you, in this time of heightened awareness of COVID-19 exposure, **we will be allowing one guest with the patient into our office.** This is not including your children.

Concerned about coming in for an elective appointment

We understand you may be concerned about your exposure to COVID-19 when visiting our office. We will perform a screening on all individuals as they enter the office. All patients will be required to wear a mask upon arrival to prevent the spread of infection. Patients that may have any signs of COVID-19 infection or exposure will be moved immediately out of the lobby and directed to the emergency room for testing.

Our office is also offering telemedicine visits as well where you can talk face to face with our providers for the comfort and safety of your home.

Making an appointment for COVID testing

We understand the concern that you and many of our patients have about the possibility of contracting COVID-19, however **we currently do not have COVID-19 testing available in our office.** If you have mild to moderate respiratory symptoms we ask that you stay home and self-quarantine instead to avoid the spread of infection to others. Most people recover from this illness without the need for medical care. If your symptoms get worse to the point that you are having difficulty breathing please go to the nearest emergency room for care and treatment.

Experiencing severe respiratory symptoms

If you are experiencing shortness of breath, difficulty breathing or other severe symptoms please go to the nearest Emergency Room for care and treatment.

Patient hand hygiene / hand washing

Washing hands with soap and water or using an alcohol based hand sanitizer is essential to helping stop the spread of infection, including COVID-19. Just as our providers are constantly ensuring that we perform hand hygiene before and after every patient we see, we ask that you help us by ensuring that you also perform proper hand cleaning before and after your visit to our office. Please ask us how and where to clean your hands before and after your visit. We will be requiring that all patients either wash



their hands thoroughly with soap and water or use alcohol-based hand sanitizer before and after each visit.

Masks for patients

We will require that you wear a simple face mask to help us prevent the spread of germs in our practice. If you do not come with a mask to your visit, one will be provided. This simple act along with hand washing will greatly help us protect you and others from infection.

If you are not willing to wear a mask and/or clean your hands, you will be asked to leave the office. Please understand, this is for everyone's safety in this practice and allows us to maintain an infection free place for all patients and staff to receive the care they need.

Additional Resources

If you want additional information about COVID-19, the Centers for Disease Control and Prevention (CDC) updates their website regularly with the latest information. Their website: <https://www.cdc.gov/>